Site COVID-19 Risk Assessment



Organisation name: Servomex Date of original assessment: 15th May 2020 Updated: 1st November 2021

Scope of risk assessment: UKTC

Hazard category and hazard	Who might be harmed and how?	What are you already doing?	What further controls/actions are required?	Timescales for further actions to be completed (within)	Responsible person's job title
Exposure from others resulting in spread and contraction of	Staff Anyone else, who	Work from home instruction for all staff that can perform their role from home. Supported with IT equipment where required to reduce volume of staff in the office at any one time.	Distribute HSE DSE guidelines – incorporate in home working policy. Issue refresher on home working policy and office equipment.	Complete Complete	Global HSE Manager/HR HR
Covid-19 Coronavirus on site	physically comes in contact with the business. How? a). By coming into direct	Monitoring the wellbeing of people who are working from home. Managers keeping in touch and helping them to stay connected with colleagues. Regular reminders on mental health support	E-learning module launched December 2020 and DSE form updated to include home working requirements.	Complete	Global HSE Manager
contact with respiratory droplets generated by coughing and sneezing, and/or through contact with contaminated	available – MHFAs, EAP, links to mental health resources. Spilt shift system deployed to reduce number of staff on site at any-one time	Hybrid working policy now developed and communicated. Application forms and full policy to be distributed 16 th July.	Complete	HRD	
	surfaces. These are identified as the predominant modes of transmission of COVID- 19.	enabling social distancing measures (2m 6.5ft). Staff to remain on fixed shift team to reduce social interaction and limit the	Home working risk assessment completed and to be issued with hybrid working policy.	Complete	Global HSE Manager

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	b). By coming into close contact (within 2 metres for 15 minutes or more) with a confirmed case of COVID-19.	number of people each person has contact with – fixed teams. Limited face to face interactions – side by side and where necessary additional screens deployed between workstations	HSE committee team to complete review of COVID-19 risk assessment and effectiveness of controls, including recommendations for improvement.	Complete	Global HSE Manager / HSE committee team
	b). Being advised by a public health agency that contact with a diagnosed case has occurred.	in the clean room. Time gap between shifts to enable social distancing during changeover. No visitor clean room coats – individual coats issued.	Implemented recommendations from HSE committee review: ordered foot operated bins in the toilets, produced absence memo including isolation/stay at home requirements and issued.	Complete	Global HSE Manager/HRD
		Cleaner contract maintained with additional clean down of work area	Infectious disease policy developed and to be rolled out to employees.	Complete	HRD
		between shifts and additional instances of removal of waste/rubbish from toilets. Cleaning and disinfecting objects and	Building resilience workshops to be reviewed and rolled out again to managers and employees.	Complete	HR
		surfaces that are touched regularly particularly in areas of high use such as door handles, reception area using appropriate cleaning products and methods.	Enhance clean down process between shifts – contract cleaner now on site 2 hours/day cleaning high traffic surfaces.	Complete	Site Leader/Global HSE Manager
		Social distancing to be maintained during break times in rest room, no congregation of staff in rest areas. Staff	Individuals to complete clean down of work area at start and end of shift/working day across the site:	Complete	Global HSE Manager
		requested to respect social distancing measures. Breaks being staggered.	 Clean room Analysers Good in/out Meeting rooms 	In place In place In place In place	

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		Social distancing to be maintained in smoking shelter. Encouragement of handwashing/use of sanitiser at start and end of shifts and break times for 20 seconds or more. Use of handtowels to dry hands, preferable over air dryers. Advice notes already circulated. <u>https://www.nhs.uk/live-well/healthy-body/best- way-to-wash-your-hands/</u>	 Canteen Ground floor desks First floor desks Laboratories More cleaning wipes hand sanitisers etc. to be made available in canteen area. Advice notes on handwashing and hygiene to be displayed around the building.	In place In place In place In place Complete	Global HSE Manager
		https://www.nursingtimes.net/news/research-and- innovation/paper-towels-much-more-effective-at- removing-viruses-than-hand-dryers-17-04-2020/ Local areas away from washrooms	Stand up review to be completed on use of alcohol based wipes/sanitiser and the use of oxygen. Change to non-alcohol wipes/sanitiser in gas use areas.	Complete	Global HSE Manager
		supported with hand sanitisers throughout business. Staff to respect social distancing requirements when entering and exiting the building and when travelling to work.	Deploy non-alcohol based sanitiser/wipes where gases are in use (labs/production calibration rooms, clean room, production lines)	Complete	Global HSE Manager
		Advised to avoid public transport. Staff reminded not to attend work if they are unwell or if any other member of the household is self-isolating. Guidance on self-referral for COVID-19 testing issued.	One-way system for movement to canteen area and also for movement out of canteen area. Consider knock on effect in other areas and mitigate – consider up/down priority stairwells. Signage/floor markings to be added.	Complete	Global HSE Manager/Site Leader
		Face mask PPE available if requested (surgical type only).			

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		Not seen necessary for mandatory wearing of PPE as it is deemed that the role of PPE in providing additional protection is extremely limited and work	Reminders issued during October to reinforce requirements for one way system in and out of canteen area.	Complete	Site Leader
		at Servomex does not constitute a clinical setting. IR temperature scanning equipment available to monitor staff as required.	Review options to improve separation between vending machines – completed, 2m gap now created	Complete	Global HSE Manager/Site Leader
		Regular updates to staff on current advice. Weekly local area inspections including	Encourage outside seating area to be used during break times to reduce pressure in canteen area. Cover in presentation.	Complete	Global HSE Manager/Site Leader
		consideration for COVID-19 control.	Distancing signage to be added to smoking shelter.	Complete	Global HSE Manager/Site Leader
			Picnic tables to be moved further apart where reasonably practical.	Complete	Global HSE Manager
			Define meeting room restrictions regarding maximum number of persons at any one time and label meeting room accordingly. Remove excess chairs.	Complete	Global HSE Manager
			Deploy ambient air monitors to assess CO2 levels throughout the UKTC. Once data available use it to inform decisions on ventilation improvements (if applicable) and	Monitors deployed and initial statistics confirm maximum capacities set at	Global HSE Manager/Site Leader

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			maximum capacity occupation in specific areas.	appropriate level. Keep under review.	
			Designate car park areas in line with shift system. Suggest lower car park for first shift and top car park for second shift. Confirm with communication/presentation.	Complete	Global HSE Manager/Site Leader
			Review first floor desk arrangements in line with maintaining 2m distance, move people further apart where needed, consider feasibility of back to back and/or side to side working. If 2m cannot be maintained implement screens/barriers between desks/working areas. Consider based on current and potential future occupancy levels to avoid future redesign and identify maximum capacity on first floor.	Review complete	Site Leader/Site Services
			2m distancing not possible to achieve in all areas on first floor, additional screening to be ordered and fitted where needed on the first floor.	Complete	Site Leader/Site Services
			Decision now taken to implement screening across all of the desk areas on the ground and first floor as	Complete	Global HSE Manager

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			an additional precaution regardless of occupancy levels.		
			Enhance the screening implemented as necessity dictates or occupancy increases. Continue to review other areas where 2m distancing cannot be achieved and manage occupancy.	Ongoing	Site Leader/Site Services
			Full face visors purchased for use for training new employees in the clean room.	Complete	Site Leader/Site Services
			Order protective screen for reception area and fit.	Complete	Global HSE Manager/Site Leader
			Signage to be added to reception limiting number of people in reception area to one at a time.	Complete	Site Leader/Site Services
			Floor markings also to be added to indicate 2m distance from reception.	Complete	Site Leader/Site Services
			Pool car and van use to be limited to Site Services and PG only, unless approved by Site Leader.	Complete	Site Leader/Site Services
			Ensure pool car / van COVID-19 clean down at end of each working day when have been in use. Focus on high traffic surfaces including,	Ongoing	Site Leader/Site Services

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			steering wheel, touch screens, gear knob, door handles, door levers.		
			Cycle to work scheme to be relaunched to offer those who want to take it up an alternative means of travel to and from the site.	Complete	Site Leader/Site Services
			Communicate no more hot desking once 2m distancing in place across the site – include in presentation to staff.	Complete	HRD
			Review hot desking arrangements.	Complete	Global HSE Manager/HRD
			For individuals attending the site who are usually remote employees, requirement to wipe down desk area before and after use. Communication required by 18 th October.	Complete	HRD
			Ongoing review of shift times and configuration of shifts (i.e. based on product line) in production.	Ongoing	Global HSE Manager/Site Leader
			Introduce weekly COVID-19 Gemba walk to ensure standards implemented are being maintained and adhered to.	Ongoing	Site Leader/Global HSE Manager
			Gemba walk checklist to be created.	Complete	Site Leader/Global HSE Manager

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			Specific/high density areas to have two metre floor markings added.	Complete	Global HSE Manager
			Further detailed assessment to be completed on whether temperature screening should be made mandatory for all employees/workers attending the site. Agreed to implement and system now available at all entrance points.	Complete	Global HSE Manager
			Temperature screening for visitors	Complete	Global HSE Manager/Site Leader
			Temperature screening for employees: Guidance to be issued once equipment is installed on site.	Complete	Global HSE Manager
			Employees who are required to attend appointments at a hospital to avoid attendance at site and work from home where possible and/or maintain strict 2m social distancing for the 7 day period following the appointment.	Ongoing	Managers/Team Leaders/Line Leaders
			In order to open shower facilities in the site AP is to be appointed the shower room owner. He will establish a clean down protocol, with accompanying sign-off sheet. Any	Complete	AP/Site Leader/Global HSE Manager

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			persons wishing to use the shower need to be approved by either AP, NB or PG.		
			Hand sanitisation to be mandated after each staircase use so that holding the hand rail is still practiced to prevent slip/trip hazard when using stairs.	Complete	HRD
			Implement clean desk and workplace organisation for enhanced safety – initial engagement with managers followed by communication to employees. Monitor adherence through Gemba walks.	Complete	Site Leader
			Additional personnel identified to complete regular checks on and replenish stocks of sanitiser and wipes around the site.	Complete	Site Leader
			Additional signage required for reception area – meeting room, drinks dispenser and umbrellas. Additional wipes also in place.	Complete	Receptionist
			Additional signage required on maximum capacity for lift.	Complete	Receptionist
			Additional signage required on maximum capacity for service area and ground floor laboratories.	Complete	Global HSE Manager

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			Shared pens to be removed from visual management boards. Individuals to be issued pens for personal use only – order required.	Complete	Site Leader
			Additional sanitiser to be deployed in all production and lab areas. Employees required to use sanitiser before entering in order to stop any risks from tool sharing.	Complete	Global HSE Manager/Site Leader
			Additional wipes/sanitiser to be deployed at photocopiers for wiping down before/after use.	Complete	Global HSE Manager/Site Services
			Sanitiser stations to be introduced in analysers in place of sanitiser at the end of each line. Consider other areas.	Complete	Global HSE Manager
			General review of screening in clean room to assess and update temporary screening and any gaps in clean room.	Complete but keep under review pending any line moves/changes	Site Leader
			Screens to be added in Chroma test 1, before any additional capacity added.	Complete	Global HSE Manager

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			Some tables in canteen area and meeting rooms/offices still need maximum capacity numbers added.	Complete	Global HSE Manager
			Any employees who have been absent for greater than 10 calendar days to complete return to work meeting with their manager to review any changes to work area and/or working practices. HR to monitor and flag to managers.	Complete	HR
			Complete review of government guidelines and presentation for any updates required.	Complete	HRD
			Consider fire evacuation procedure, in particular return of employees to the site after the all clear has been given to ensure social distancing requirements are maintained and observed. Phased return to the office to be used in all future occurrences – starting with production (assembly point 7) through to assembly point 1 in descending order. Guidance to be issued on re-entry points to prevent congestion.	Ongoing	Global HSE Manager
			Reviewing wipe supplier options in line with availability and enhancing as required.	Ongoing	Site Services/Site Leader

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			Trialling automatic dispensers for paper towels in the toilet facilities. If successful will deploy to all toilet facilities. Trial unsuccessful, but as a result have changed paper towel size which is now working well.	Complete	Site Services/Site Leader
			Reissue guidance to employees to improve understanding of isolation requirements.	Complete	HRD
			Changeover of shifts to be modified in the clean room so that end of shift to finishes 5 minutes earlier, to enable staff to clear building before next shift enters the clean room.	Complete	M&L Manager/ Team Leaders/Line Leaders
			Extend lunchtime contract cleaning to include high touch points in clean room, needs to be confirmed with cleaning contracts manager.	Complete	Global HSE Manager/Site Services
			Extend floor markings within clean room to reinforce social distancing.	Complete	Global HSE Manager
			Restrict access to clean room cells by other departments – examples of Engineers wandering into cells potentially compromising social distancing. More local area management, enhanced signage and further communication required.	Complete but monitoring ongoing	M&L Manager /Team Leaders/ Line Leaders

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			Current positioning of some of the notice boards is resulting in a tendency to break social distancing measures. Where applicable, visual management/notice boards to be moved to enable free access.	Complete	M&L Manager /Team Leaders/ Line Leaders
			Zr cell found to be cramped and difficult to move within. Site services have reviewed and cell is to be widened by 300mm. Move will require modification to gas lines. Review availability with contractor and complete at night to minimise impact to production.	Complete	Site Services/ external contractor
			Additional screens required for new Spirig cell. Additional screens to be ordered.	Complete	Site Services
			Enhance cleaning stations in clean room and move to centralised approach, with clear visibility.	Complete	Global HSE Manager
			Issue revised guidance to employees based on changes to Government advice on isolation requirements.	Complete	HRD
			Isolation rules flowchart updated to take account of temporary change re lateral flow testing and displayed around building.	Complete	HRD/Global HSE Manager

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			Update isolation flowchart to take account of Government guidelines that do not require double vaccinated people to isolate. Committee decision that will instead apply 'stay at home' rules during working time.	Complete – and guidance issued	Coronavirus Steering Committee
			Clarify returning from holiday arrangements as it relates to Government requirements for PCR and company requirements for isolation – do not apply unless symptoms develop/close contact/confirmed positive PCR result.	Complete	Coronavirus Steering Committee/HRD
			COVID Steering committee agreed to change isolation period for those testing negative to return to work on day 6. Updated flowchart produced and issued to all employees. Maintaining 10 day isolation following contact with a confirmed case.	Complete	Coronavirus Steering Committee
			Absence line recorded message to be updated with the critical information employees are required to leave when reporting an absence, in accordance with the memo already issued.	By 5 th November 21	Site Leader
			Registered interest to learn more regarding workplace and home	Complete	Coronavirus Steering Committee

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			based lateral flow testing for asymptomatic employees. To be discussed at steering committee meeting once more information is available.		
			Determined that we were unable to accommodate workplace testing at the site due to infrastructure required. Now registering interest for home based testing.	Complete	HRD
			Home based testing not being adopted due to availability of local testing. Guidance to be issued on where and how to order tests.	Complete	HRD
			Continue to offer wellbeing/mental health information and run sessions for employees to give continued support for anyone suffering from the effects of long term lockdown/home working.	Ongoing	HR department
			Launch right to disconnect policy in order to further support employee heath and wellbeing.	Complete	HRD
			Develop further outdoor wellbeing area, in consultation with employee engagement committee. CAPEX approval now required.	Long term initiative 2021/2022/2023	Global HSE Manager

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			Review EAP service to ensure fit for purpose.	Complete	HRD
			New EAP (Health Assured) selected and launched.	Complete	HRD
			Issue communications to encourage take up of vaccinations when people offered these under the COVID-19 vaccination programme – global forum and email.	Complete	President/HRD
			Complete review of Working safely during coronavirus (COVID-19): guidance from step 4.	Complete	Global HSE Manager/HRD
			Review staying COVID-19 Secure presentation for new starters.	Q4 2021	Global HSE Manager/HRD
			Decision taken by Coronavirus Steering Committee Meeting on 28 th October 21 to reinstate working from home requirement for those not needing to be in the office and an additional measure relating to masks. Masks/face shields are now required when moving around the office and when attending meetings/gatherings on site. Also required when undertaking tasks where 2m distance cannot be achieved. In place until 31 st December and then to be	Due for review prior to 31 December. Decision also required on triggers for reviewing measures in place.	Coronavirus Steering Committee
			31 st December and then to be reviewed. Employees also		

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			encouraged to complete LFTs before attending site.		
			Reiterate employees should not attend site if unwell.	2 nd November 2021	HRD
			Remind employees that they are required to communicate any LFT and PCR test results including when working from home – for all routes as set out in the self isolation checklist, last updated 21 st October 2021.	2 nd November 2021	HRD
			To set up a dedicated email address for communicating COVID related messages – i.e. LFT and PCR test results, suspected cases etc. Communicate to employees once set up.	5 th November 2021	HRD
Exposure from others resulting in spread and contraction of	 Vulnerable groups: Elderly Pregnant/nursing workers Workers with existing 	Confirmed expectant mothers now isolated at home and working from home only if reasonably practicable, consider on a case by case basis through this risk assessment any not	Review homeworking arrangements for vulnerable staff – only desk based employees to work from home and required to follow new policy.	Complete	Global HSE Manager/HR
Covid-19 Coronavirus	or underlying medical conditions	able to work from home. Staff identified with existing or	If any requests received from vulnerable employees capable of working from home to return to work,	As needed	Global HSE Manager/HR
Vulnerable groups	How? a). Any of the above coming into close contact (within 2 metres for 15 minutes or more) with a	underlying medical condition to remain at home and work only if reasonably practicable. Examples of existing medical conditions include undergoing cancer treatment,	medical advice to be sought and individual risk assessment to be carried out prior to making any determination on whether employee can return to work.		

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	confirmed case of COVID- 19.b). Being advised by a public health agency that contact with a diagnosed	immunotherapy treatments, COPD, severe asthma. Staff who have been identified as being in a vulnerable group or who are living with a vulnerable, or self-isolating group	All requests to be considered in light of the Staying COVID-19 Secure in 2020 guidelines and current Government recommendations i.e. not recommending car sharing.	As needed	Global HSE Manager/HR
	case has occurred.	to have the option to stay at home and work only if reasonably practicable. <u>https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people</u>	HR to complete initial assessment of all shielding employees who may wish to return to work on 1 st August 2020 in line with current Government advice. HR to work with managers to complete individual risk assessments as required.	Complete	HR/managers
			Template risk assessments to be prepared for office and production areas which can then be completed with specifics for the assessment of any returning employees.	Complete	HRD
			In light of lockdown commencing 5th November complete review of risk assessments and clinically vulnerable/extremely clinically vulnerable and advise on working from home/office requirement if cannot work from home.	Complete	Global HSE Manager/HR
			Continue monitoring arrangements and risk assessments for clinically vulnerable employees.	Ongoing	Global HSE Manager/HR

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			Following change to Government shielding requirements (31 st March 2021) all risk assessments reviewed and updated and communications sent to all vulnerable employees to continue to work from home where possible.	Complete but keep under ongoing review	Global HSE Manager/HR
			In light of move to step 4 out of lockdown complete additional review of vulnerable employees and determine frequency for ongoing reviews.	Complete and to be reviewed monthly	Global HSE Manager/HR
Exposure from others resulting in spread and contraction of Covid-19	Visitors Cleaners Contractors	Only key contractors to have access to site including cleaners and those required to maintain safe working operation. All contractor access to be approved by	Initiate daily check for cleaners to verify they are COVID-19 symptom free and consent to temperature check. Further work to be completed on logistics of temperature checking.	Complete	Site Leader/Site Services
Coronavirus Visitors / contractors	Delivery drivers How? a). Any of the above coming into close contact (within 2 metres for 15 minutes or more) with a confirmed case of COVID- 19.	Visitors requiring access to be approved by President. Visitors requiring access to site must sign to agree to COVID-19 site controls and have IR temperature scan taken. Delivery drivers to have limited access to site. IR temperature scanning equipment available with material controllers.	Review visitor signing in process to avoid pen sharing and consent to temperature check. Further work to be completed on logistics of temperature checking. Ensure visitor documentation completed and provided prior to attendance at site. Receptionist to complete sign in process. Post box to be used to deposit visitor passes.	Complete	Site Leader/Site Services/Global HSE Manager
	b). Being advised by a public health agency that contact with a diagnosed				

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	case has occurred.		Hygiene guidance displayed in reception at other entry points and across the site.	Complete	Global HSE Manager
			Reviewing reception layout including ergonomics and COVID-19 controls.	Initial review w/c 4 th May 2021 Review completed. Still awaiting quotes for options identified. CAPEX being produced for 2022.	Global HSE Manager/Site Services
			Reviewing general site security.	Review completed, quote now available, now assessing proposal in line with budget options and CAPEX to be raised for 2022.	Global HSE Manager/Site Services
			Reviewed relevance of deploying QR Code system at UKTC. Determined current visitor and employee controls sufficient and proven to be effective. Not implementing.	Complete	Global HSE Manager/HRD

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			Effective 28 th October 2021, visitors to site limited to safety and business critical only. Additional requirement for visitors to wear masks.	Complete	Global HSE Manager/HRD
Exposure from others resulting in spread and contraction of Covid-19 Coronavirus	Staff required to travel to fulfill job role (including visiting customer sites) How? a). Any of the above coming into close contact (within 2 metres for 15	Overseas travel bans in place, in line with national directives. Only critical field service work to be conducted. Field Service staff to adopt national and local site controls.	Update field service final risk assessment check list to include COVID-19 assessment. Also update the 'Field Service Guide' to include new risk assessments and method statements.	Complete	Global HSE Manager/Global Head of Service
Travel air and vehicle	(within 2 metres for 15 minutes or more) with a confirmed case of COVID- 19.	Social distancing to remain in force and option to not attend site available, through final risk assessment check.	Review minimum requirements for field service PPE.	Complete	Global HSE Manager/Global Head of Service
	b). Being advised by a public health agency that contact with a diagnosed case has occurred.	public health agency that contact with a diagnosed	Order and implement PPE required for field service and also make PPE a requirement for sales.	Complete	Global HSE Manager/Global Head of Service/Global Sales Director
		availability.	Encourage contactless refuelling.	Complete	Global HSE Manager/Global Head of Service
			Limit access to passengers in service vehicles and any company vehicles – no car sharing.	Complete	Global HSE Manager/Global Head of Service

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			Also applies to personal vehicles whilst Government recommendation to not 'car share' remains in place.	Complete	HRD/Global HSE Manager
Suspected COVID-19 case during work time	Staff working on same shift. First aiders who may be	Staff suspected of having COVID-19 or feeling unwell, to go home immediately.	For someone who is not able to travel back home as too unwell use emergency services.	As necessary	Global HSE Manager/HRD
	called to attend sick member of staff.	sick staff if required.	Staff issued self-referral guidance for coronavirus testing.	Complete	HRD
	How? a). Any of the above coming into close contact (within 2 metres for 15 minutes or more) with a	First aiders have access to full face shield, surgical masks, gloves, aprons and disinfection wipes. Limit to a single first aider providing core aid – others to support from distance. Verify symptoms by using the NHS111	Initiate clean down following any instances of illness on site, if case confirmed to be COVID-19 follow PHE advice for full clean down.	As necessary	Site Leader
	confirmed case of COVID- 19.	COVID-19 virus symptom checker.	For confirmed cases of COVID-19 advise close contacts of the requirement to isolate for 10 full days.	As necessary	Site Leader/HR/Global HSE Manager
		Try and ascertain who the member of staff has been in contact with. Inform line manager / site lead / HR /HSE.			
		Infected staff member must isolate for minimum of 10 days and/or as directed by NHS Track and Trace.			
		Phone 999 in an emergency.			

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Lone working	Staff working on site during COVID-19 shift pattern. Chance of failure to raise alarm in case of emergency due to lone working as a result of limited communication capability, illness or accident. Particularly relevant to remote areas (cabins) and first floor labs.	Maintaining surveillance in previously identified lone working areas (shot blast room). Maintaining first aid cover during both am/pm shift patterns.	Review use of first floor labs, additional controls required to ensure buddy system in place when working in labs outside of normal working hours/potential for lone working. Further review underway of lone working arrangements in first floor labs and to make recommendations. Final details from recommendations to be agreed and CAPEX completed after demos and proof of system effectiveness have been completed.	Communication to Engineering Managers complete. Need ongoing monitoring to ensure buddy system is being followed. Complete In progress but not complete on first floor (ground floor complete for key lone worker	Global HSE Manager/Lab owners/Engineering Managers Hummingbird BU Director/Global HSE Manager Hummingbird BU Director/Global HSE Manager