

Scope

Servomex is a world leading manufacturer of Gas Analyzers and Gas Analysis Systems, supported by our Global Service Network and Global Training Program. The latest product guide can be found on our website.

Servomex's quality management system is certified to ISO9001:2015 at the UK Technical Centre (Crowborough) and the US Technical Centre (Boston), all sections of the standard apply.

Quality Policy

Servomex's strategic direction is focused on three key drivers:

1. **Operational excellence:** established by embedding company-wide 'LEAN' practices.
2. **Customer engagement:** building customer intimacy by continuously collaborating with customers to solve their business challenges.
3. **Reduced complexity:** making it simpler to design, manufacture, launch, sell and support Servomex's product portfolio.

Servomex's quality objectives are defined and assigned at relevant functional levels, are measurable and aligned to the key drivers.

Servomex's products and services are continually developing to ensure we satisfy all industry, statutory and regulatory requirements. The latest information related to our products and services can be found at the relevant product's manuals and certificates and at the product compliance section on our website.

Servomex actively drive continuous improvements by applying the Servomex Business System (SBS) vision to add value to our customers through process enhancements, improvements and savings whilst never neglecting our business ethics.

Trevor Sands – President



Signature

28th November 2019

Date